

The Beech Tree Bed and Breakfast
UPDATE: COVID-19 Protocols for 2021 (to be revised as needed)
Helene and Dan Duffy, Innkeepers

We're open for business! **Our website reservation system is OPEN for new reservations at www.beechtreebb.com.** Please book on our website or feel free to give us a call at 978-546-2864.

In order to reopen, the state of Massachusetts has asked all businesses to comply with state mandatory safety standards and display an "Attestation" stating our commitment to keeping you safe.

To address the new health, safety challenges and guest expectations resulting from COVID-19, we have established the following "Stay Safe" Reopening and Operating Guidelines.

They are based on Massachusetts' "Mandatory Workplace Safety Standards," the American Hotel and Lodging Association's document, "Safe Stay" Enhanced Industry-Wide Hotel Cleaning Standards," and the Mass Lodging Association "Clean + Safe Checklist."

The following steps are being taken to help keep you (and us) healthy during your next stay.

Social/Physical distancing measures

We are maintaining contact free self-check-ins/check outs. Upon arrival, you will find your room key in an envelope by the front door along with other information. The key will open the front door and your room. Upon arrival we will process your balance and send you an email receipt. Please leave your key in the door when you depart.

Housekeeping within your room during your stay is temporarily suspended. **No one will enter your room during your stay.** Please leave trash outside your door for disposal. You will find additional wastebasket liners in the bottom of the waste basket. If you need clean towels use the white plastic bag provided in your bathroom to leave used towels outside your door. We will return fresh towels in a plastic bag outside your door as well as any additional supplies you request.

We ask you to do your part by practicing six foot social/physical distancing between you and other guests. However, we welcome you to use our public areas, outdoor porch and patio where seating is amply separated to accommodate guests.

We deliver a "grab and go" breakfast bag to your room. Each morning, your "grab n go" bag, which typically includes yogurt, fruit, homemade granola, hard boiled eggs, a baked good and juice, will be delivered outside your door by 8:00 am. However, guests are welcome to bring their own food items and snacks. We provide k-cups, teas, creamers and sugars. Each room has its own Keurig coffee maker and small guest refrigerators.

Enhanced Cleaning and Disinfecting Practices

In addition to our usual detailed cleaning and sanitizing procedures, all high-touch areas throughout the house (light switches, doorknobs, handrails, remote controls, etc.) will be regularly treated with disinfectant. Rooms will be cleared of nonessential items, such as books, magazines, etc. Housekeeping staff and will be wearing personal protective equipment during the cleaning and sanitizing process.

Hygiene Best Practices

Hand sanitizer will be available in our foyer. Kindly do your part by using it when you enter or leave the house.

We will comply with Massachusetts and Rockport health standards regarding the wearing of Personal Protective Equipment, and ask guests to do their part by wearing face masks in our public areas and throughout Rockport.

For now, Handshakes and Hugs will be replaced with Smiles and Waves! However, since the situation remains fluid, we will update these protocols as necessary and look forward to seeing you soon!